

# Dynamics 365 Team Members License Enforcement

As part of the Dynamics 365 2020 release wave 1 a Team Member License Enforcement is being introduced for Sales, Customer Service and Project Service Automation Applications. It's important to note, that this isn't a change to the Licensing but an Enforcement of terms which have been in place since October 2018.

This Team Member experience will be provided through a set of designated apps:

- [Customer Service Team Member](#)
- [Sales Team Member](#)
- [Project Resource Hub](#)

These apps will ensure that the Team Member License holder will only be able to perform functions as detailed in the Dynamics 365 Licensing guide. They are customisable just like the other model-driven apps built on the Common Data Service - you can add 15 additional entities which can be any Common Data Service Core entities or you can create custom entities.

## How this might affect you:

### Existing Users:

- Users who have existing Team Member licenses purchased during or after October 2018 will be restricted to this set of designated apps; these users will no longer be able to access Customer Service Hub, Sales Hub, or custom apps.
- A grace period has been provided by Microsoft until 30th June 2020 before the enforcement becomes mandatory. [Any new customer instances provisioned or created after 1st April 2020 will be subject to this enforcement.](#)

### New Users:

- During the early-access phase of the new Dynamics 365 Team Members License, users who have the new license will be able to use the designated Team Member apps in addition to all existing apps.

- After license enforcement is turned on as of 1st April, 2020, apps that users aren't entitled to use—such as Customer Service Hub, Sales Hub, and custom apps—won't be accessible to them. [We recommend that you test your Team Member scenarios and migrate any customisations to the designated apps as needed.](#)
- The Dynamics 365 Team Members subscription doesn't provide access to custom applications and isn't intended for scenarios beyond those listed in the [Microsoft Dynamics 365 Licensing Guide](#).

\*Enforcements are not applicable to On-Premise Users

If you would like to discuss your licensing requirements, or have any questions at all regarding this notification, please do not hesitate to contact a QUANTIQ Expert today.

## Source

<https://docs.microsoft.com/en-gb/dynamics365/get-started/team-members-license>

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