

NEW FIRSTLINE SUPPORT

Instantly Scale Your User Support Team

Firstline Support Hotline: 0207 183 2478

Firstline Support email: ncsupport@quantiq.com



Instantly scale your Firstline Support Help Desk with our QUANTIQ Experts



Access to some of the world's leading experts on the full Microsoft Dynamics Stack



Guaranteed 60 minute Response Time



Firstline 24/5 Support Available as Standard



Flexible "Bank of Hours" fee structure

QUANTIQ helping you Scale your Firstline Support Help Desk

Are you struggling to scale your [Microsoft Dynamics 365](#) Helpdesk Team to manage the challenges of widespread remote working?

At QUANTIQ, we understand that users who normally work from organisational offices with established support ecosystems and immediate interpersonal access to other teammates can struggle with working remotely when working with technologies that they may be less familiar with.

If you're an IT professional tasked with supporting a remote working team, you can now instantly scale your Firstline Support Help Desk with our QUANTIQ Experts:

- You do not need to be a previous client of QUANTIQ
- You do not need to have a previous agreement with QUANTIQ in place
- Firstline 24/5 Support Available as Standard

Key Service Features

We guarantee a 60 minute response time on all enquiries received during normal UK business hours. And are proud to share that QUANTIQ fix 80% of Firstline User Requests on the initial call. So, if you are operating an IT Help Desk that's struggling to cope, don't struggle alone...contact us today and we'll support you immediately.

Following an initial 3 months of flexible support we will ensure we convert your agreement into a properly structured managed service based on your accurate usage data thereby offering you the greatest ongoing value.

To allow QUANTIQ to align appropriate and rapid support please complete the [HelpDesk Support Enquiry Form](#) [here](#). This is mandatory in order to help our team align your request to the most appropriate team and will help us respond most quickly to your request.

About QUANTIQ

QUANTIQ are Microsoft Gold Partners and esteemed 'Inner Circle Members'. We have the deepest capability across all Dynamics 365 applications in the UK with over 250 Microsoft Dynamics experts providing unparalleled levels of support. Our Managed Service Philosophy is first and most importantly 'Client Centric'. Our mission is to ensure the seamless running of your Dynamics Environment and to rapidly and professionally resolve any incidents you have regardless of their severity.

Contact Us Today

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